



Offering you
peace of mind

Our experience means that we understand everyone's care needs are different

About Nurseplus

We understand that choosing the right homecare can be overwhelming, which is why it's important for us to make the process as simple as possible. We have been recruiting trained and friendly homecare workers, support staff and nurses since 2005 and now have a network of more than 50 branches nationwide.

As part of our premium service, we aim to deliver peace of mind by providing a fully-compliant homecare service, ensuring our clients receive the best care most suited to them.

We're hugely proud of the homecare we offer and understand this is only possible due to the extraordinary people we have delivering expert care. It's these great people that have contributed to us achieving consistent ratings from the CQC throughout our domiciliary services.

Finding the right type of care begins with identifying your needs and what's important to you. We provide care and support to our clients across the UK, each with their own requirements and we will work with you and your loved ones to get it just right.



Flexible care built around you

Why choose Homecare

The flexibility of homecare and one-to-one companionship is designed to enable you to live safely and independently in the comfort of your own home. From daily or weekly visits through to 24/7 live-in care, we can empower you to continue living life just the way you want. Our tailored services and trusted Dedicated Care or Companionship Professionals (DCPs) offer extra support and reassurance when you need it most.

There are times when you might need a little extra help around the house and there are times when you might just want to chat to someone over a cup of tea. Our DCPs are trained to support you with personal care, daily tasks, administering medication, providing companionship and much more. Our homecare packages can be tailored specifically to your needs and while some people only need a 30-minute support call in the mornings to get them started, others may benefit from multiple calls throughout the day.

So, whether you just need someone to pop in and play board games with you, assistance with daily tasks, temporary care following a stay in hospital to help you get back on your feet or a more permanent arrangement, we can help.

Extra support when you need it most

Offering you peace of mind

Our premier service offers you the flexibility of building the right support plan for you or your loved one.

Our experience means that we can create the right team of DCPs just for you. Whilst we match based on required skills and clinical need for those requiring medical support, we also take into account your likes and dislikes, hobbies and interests too. We understand how important human interaction is for your mental health and overall wellbeing and that's why we aim to match you with people you genuinely connect with. The result is a committed team with a more in-depth person-centred approach which can be outcome focused where preferred.

As part of our premium service, you will have a committed account manager and a single point of contact for the duration of your support planning and delivery. Our Registered Manager-led service also includes access to our more experienced DCPs and Nurses who often have a wider skills set and more qualifications to better facilitate your needs.

When it comes to homecare, we know there isn't a 'one size fits all' approach and so we take our time curating your perfect service. This means we can offer more reviews of the packages that we are providing and more opportunity for you to provide us with feedback so that we can ensure our service meets your expectations and requirements.

How we can help you stay in the home you love

Our personalised support plans enable you to develop and maintain your independence. Our experience means that we know that everyone's care needs are different and...

Companionship

A regular friendly face can provide much-needed support to those that might be feeling lonely or isolated. Our companionship service aims to prevent the detrimental effects loneliness can have on a person's physical and mental health. We match our DCPs with you based on shared interests and hobbies to provide you with the most suitable companion.

Domestic Support

If you need support around the house with everyday tasks, we are here for you. Our dedicated team can assist with household duties such as food and drink preparation or laundry washing and ironing – making your load a little lighter. Our domestic support service doesn't stop at the front door - we can also help you with shopping or accompanying you to appointments and social activities.





Personal Care

We understand the sensitivity of personal care and all our DCPs are trained to provide expert care in a way that is respectful and discreet, with your dignity at the heart of everything we do. We get to know you – understanding your bathing and showering routines and the toiletries you like to use – to make sure your personal care support is completely built around you.

Medication Support

Taking the right medication at the right time is vital to your health and wellbeing. Whether you require medication prompts or assistance taking your medication, our staff are fully trained to assist you with medication administration and safety.

Respite care

Caring for a family member can be hard and taking time for you is imperative to being able to provide great care for others. Respite care is usually short-term allowing you a much-needed break. We can create a bespoke care plan for all our clients so you can enjoy your break with peace of mind.

Other ways we can support you

We also provide a number of specialist care services including emergency support, dementia care, 24-hour support, waking nights and nursing care.

To find out more about our specialist services, please contact us.

Tailored packages created just for you

“Nurseplus have been brilliant and are great at meeting my continuously changing needs - even at short notice. I highly recommend them.”

Flexible care built around you

Our friendly and skilled team will make sure you're able to continue doing all of the things you love such as staying active, socialising or cooking your favourite meal.

We tailor our services to your health and lifestyle needs to create a support plan that's as individual as you are. From daily or weekly visits through to 24/7 live-in care, our trusted DCPs offer you extra support and reassurance when you need it most. We will work with you and your loved ones on an ongoing basis to get it just right.

We aim to empower you with full control over your support plan. Together, we can build a service that will enable you or your relative to live a full and independent life at home.

We can provide care and support for people of all ages and needs including:

- Elderly support
- Companionship
- Respite care
- Emergency care
- 24-hour care
- Mental health needs
- Physical and sensory impairments
- Learning disabilities
- Complex care needs such as acquired brain injuries and spinal injuries

Speak to your local team about specific requirements that we could accommodate.



Funding options and paying for your care

We understand that organising support for yourself or a loved one can be stressful. Figuring out how you're going to fund your care can be just as important as finding the right provider. We understand that funding options can be daunting, that's why we try to keep it simple.

Cost is a significant factor when you're considering any form of care. So knowing your options, from healthcare funding to benefits entitlement, will help you make a better decision and lift a weight from your shoulders.

Homecare costs will vary depending on your needs. Our teams are equipped to discuss the level of support that is right for you and whether the cost of homecare is financially sustainable for you and your family.

Whether care is paid for through public funding or privately, Nurseplus can help. We aim to coordinate a quality, personalised plan, tailored to your needs that will enrich and support your daily life.

Speak to your local team about options available to you or find out more online.



The reassurance of a fully regulated service

We use a number of different measures to ensure we maintain a high-standard of service.

Our robust approach to compliance is fundamental to ensure we provide quality services on time, every time.

Reassurance of a regulated service

We are fully regulated by the Care Quality Commission (CQC) in England. We welcome and comply with the registration, inspection and auditing process and we are fully committed to providing a transparent and trustworthy service to the families we support and care for.

We are proud that our homecare services are consistently rated as 'Good' or 'Outstanding' in our care quality inspections. We're hugely proud of the homecare we deliver.

Regulated by



We're committed to high standards

We're proud to be part of a number of associations and confederations that champion high standards and help shape our business and our code of conduct.

We listen to our clients

Feedback is a vital part of how we operate and we actively encourage our clients to leave us reviews on the leading UK Home Care review website homecare.co.uk

This valuable feedback helps us to improve our services and client satisfaction. You can view our reviews by searching 'Nurseplus' on the homecare.co.uk website.



Head Office: Unit 2 Eurogate Business Park, Ashford, Kent TN24 8XW
T: 01233 510500 E: enquiries@npcareathome.co.uk I: nursepluscareathome.com